

MANAGEMENT STATEMENT

QUALITY POLICY

DELTAPHARMA S.L. is a company dedicated to the distribution of active pharmaceutical ingredients, food ingredients, intermediates and other products.

Our aim is to offer a quality service oriented to the customer, as well as to the suppliers and principals.

To this end, our organization undertakes to comply with the necessary requirements for the interested parties and with all the legal requirements that apply to us.

The organization undertakes to apply a Quality Management System in a system of continuous improvement.

Deltapharma's main values are service of quality, transparency and integrity, responsibility, trust, teamwork and social responsibility.

Quality is the fundamental principle that guides our work and all our collaborators are also committed to achieving a high level of quality.

With this intention, the Deltapharma's management has established a management system through which it intends to promote, develop and support the following activities:

- Maintenance and improvement of its own quality management system (QMS).
- Implementation and continuous support of the Quality Assurance Service, to guarantee the correct management of the QMS.
- Identification, definition, planning and periodical re-evaluation of the objectives and their possible improvement.
- Application and implementation of awareness and training programs for all personnel based on the real needs of the company.
- Respect for the regulations and laws in force, especially those relating to quality, environment, health and safety at work.
- Promotion and dissemination of a culture and a collaborative mentality towards customers and suppliers.
- Creation of correct and efficient communication channels both internal and external to the company.

This Policy is the framework within which the quality objectives are established and is available to all interested parties.

In Barcelona, January 2022



Management
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